Year 2 Strategy Achievements



The overarching strategy to drive SQC's success during the years 2022 to 2027 is consolidation – doing what we do, but better.

This will focus on SQC's core business - the quality assurance scheme - striving to make improvements in each area of the scheme for greater overall efficiency and delivery.

The SQC strategy is focused on four key areas. Within each of these areas, we have developed the following in Year 2:

Certification Body



- 1. Annual audit of FIA processes and quality procedures launched Aug 23
- 2. Annual review of SQC and FIA contract – launched Apr 24
- **3.** Improvement of management reports for ongoing review, comparison data and identification of issues and relevant mitigation measures
- 4. Review of SQC Assessor Consultation Group (new members)

Scheme Developments



- 1. SQC Membership Rules – launched Oct 2023
- 2. Transfer from annual scheme to product recognition launched Oct 2023
- **3.** Working with Food Standards Scotland and Scottish Government towards equivalence
- 4. Simplification and redesign of SQC Manual and Standards
- 5. Review of SQC Complaints and Appeals procedures
- 6. Launched review of SQC Member Checker
- 7. Achieved ongoing recognition to RED II Apr 2024
- Transfer from Spot Check to Risk Management Programme – to be launched Oct 2024
- Review of SQC Renewals process

 to be launched Oct 2024
 Interview of SQC Renewals process
 Interview of SQC Renewals process
- **10.** Review of SQC passport distribution process – to be launched Apr 2025
- 11. Agreement to develop SQC member e-portal
- 12. Review of HACCP Plan
- **13.** Review of SQC Standards Setting Process and Committee

Scheme Relevance and Communications

- 1. Launch of FIA specific e-newsletter to SQC members
- 2. Launch of SQC Member Value Statement
- 3. Set up of SQC Communications subgroup
- 4. Production and circulation of 8 x SQC/FIA e-newsletters
- **5.** Production and circulation of 4 x SQC-specific feature articles
- 6. Distribution of 5 x SQC press releases
- Extension of industry work including provision of position statements, providing evidence to Scottish Government, set up of joint UK/Europe Voluntary Schemes group
- Increased SQC representation in stakeholder and industry groups and bodies



9. Launch of text service for SQC members

Governance

- 1. New Chair and Vice Chair appointed in January 2024
- 2. SQC Directors' Induction Programme in progress
- **3.** SQC Directors' Handbook in progress
- 4. Introduction of SQC Complaints and Appeals Process and documentation
- 5. Mid-term review of SQC Five-Year Strategy



6. Review of SQC Board Risk Register

Follow our progress in the development of the strategy towards June 2027.

